## Big Sandy Area C.A.P., Inc. – HEAD START Program Policies and Procedures

## **Parent Orientation**

## POLICY:

Parents will receive orientation to the Head Start Program.

This policy relates to Head Start Performance Standards 45 CFR Part 1301.5

## **GUIDELINES:**

- 1. Orientation will begin on first contact with parent.
- 2. The opportunities to participate in the program, activities and services will be explained to the parents.
- 3. Parents will receive knowledge of opportunities available to them as individual or as groups.
- 4. Orientation will include information regarding:
  - Program philosophy, goals and objectives
  - . Program/classroom description & location
  - . Parent involvement opportunities and activities
  - . Program services including mental health and crisis intervention
  - . Program calendar/schedule
  - . Literacy/training/career development opportunities
  - . Relevant policies (attendance, child abuse/ neglect reporting, confidentiality, no smoking, complaints/concerns, etc.)
  - . Parent Handbook
  - . Community Resource Directory
  - . Volunteer Handbook
- 5. Methods of orientation may include: individual or group training, parent meetings, orientation days, home visits, classroom visits, prescreening opportunities, mailing of packets.

Approved by the Policy Council August, 2018